**Job description**

**Join Our Team! Exceptional Guest Experience Specialist Needed!**

Are you passionate about delivering top-notch service and creating memorable experiences? Do you have a natural flair for making people feel welcome and cared for? If you answered “yes,” we want YOU to be part of our vibrant, growing team!

At Imagine Salon & Spa, one of the leading spas and salons in the city, we are under new leadership, and excited to offer **new opportunities for growth**. We are dedicated to exceeding our clients’ expectations and providing a luxurious, welcoming environment for every guest.

**What You'll Be Doing:**

* Greeting and assisting clients with a warm, friendly approach to ensure a positive experience from start to finish.
* Delivering personalized service that makes every guest feel valued and cared for.
* Managing appointments and scheduling, ensuring smooth operations and optimal customer satisfaction.
* Creating a calm, professional atmosphere to enhance our clients' relaxation and comfort.
* Collaborating with our amazing team to ensure a seamless experience for both clients and staff.

**What We're Looking For:**

* Previous experience in hospitality, spa, or salon environments is a **huge plus**!
* A friendly, professional demeanor with exceptional communication skills.
* Strong multitasking abilities in a fast-paced, client-focused setting.
* A passion for providing outstanding service and going above and beyond to exceed client expectations.
* A team player who thrives in a collaborative environment and wants to grow with us.

**Why You'll Love Working With Us:**

* **We are one of the leading spas and salons** in the city, known for our luxurious services and top-tier client care.
* **New management means new opportunities** for growth and development—your future is bright with us!
* **Competitive pay** and the chance to advance within the company.
* A **warm, welcoming environment** where your contributions truly make a difference.
* Opportunities for ongoing training and career development.
* **Perks include paid time off, health & dental benefits, and free onsite parking**—we take care of our team!

If you're someone who loves making others feel special and is ready to be part of a company that prides itself on exceeding client expectations, **we want to hear from you**!

**Apply today and be a part of our journey at Imagine Salon & Spa where luxury, care, and client satisfaction come first!**

Job Type: Full-time

Pay: From $17.50 per hour

Expected hours: No less than 35 per week

Benefits:

* Company events
* Dental care
* Extended health care
* Life insurance
* Paid time off
* RRSP match
* Store discount

Schedule:

* Day shift
* Evening shift
* Weekends as needed

Work Location: In person

Expected start date: 2025-01-20